



I am a seasoned Senior IT Project Manager with over 15 years of robust experience in steering comprehensive technology projects through the landscapes of healthcare, telecommunications, and ERP implementations. With a proven record of rescuing delayed projects and leading them to success, I specialize in blending advanced project management methodologies with a deep understanding of IT infrastructure to deliver results that propel business growth and technological innovation.

🔧 Unique Value Proposition

- **Strategic Leadership:** Expert in turning around struggling projects by realigning them with business objectives and leading them to successful completion ahead of schedule and under budget.
- **Technological Proficiency:** Extensive experience managing large-scale IT projects, implementing enterprise-wide tech solutions, and leading digital transformation efforts that increase efficiency and competitiveness.
- **Stakeholder Engagement:** Skilled communicator adept at building consensus across multiple organizational levels to achieve strategic goals and enhance project outcomes.

📁 Career Highlights and Achievements

- **Project Turnaround Success:** Took charge of a critical healthcare project that was 16 months behind schedule; restructured the project framework, achieving major milestones within six months and ultimately delivering ahead of the new schedule.
- **ERP Implementation Leadership:** At GEMS consulting, spearheaded a \$2 million ERP project portfolio, enhancing project delivery frameworks and significantly boosting project outcomes and ROI.
- **Infrastructure Optimization:** Directed the setup and ongoing management of a state-of-the-art NOC for IHS Towers, leading to a 99.5% uptime in Remote Monitoring Solutions and supporting rapid business scaling.
- **Innovative Problem-Solving:** Developed and implemented a task monitoring system for the Government of New Brunswick, which significantly improved project delivery timelines and budget compliance.

🔧 Core Expertise and Technical Skills

- **Project Management Methodologies:** Proficient in Agile (Scrum, Kanban), Waterfall
- **Tools & Technologies:** Advanced user of JIRA, Microsoft Project, Trello, Asana, and cloud platforms like AWS and Azure.
- **Collaboration Software:** Experienced with Microsoft Teams, Slack, and Confluence.
- **Risk Management:** Skilled in identifying, analyzing, and mitigating project risks to ensure seamless project execution.

Project Experience

Project Manager

April 2023 – Date

GNB, Department of Health (Pharmaceutical Services Branch)

Prescription Monitoring Project for the Government of NB

I took over the Prescription Monitoring Application Project (PMP) that is a project that is being developed to support the safe use of monitored prescription drugs in New Brunswick. The goal of the PMP was to serve an essential role in combatting the opioid crises by supporting safer prescription and dispensing practices for monitored drugs. The PMP provides access to real-time data to authorized prescribers and dispensers that enables them make safe and informed decisions about their patient's care.

- Took over project that was behind schedule and achieved 2 major milestones in 6 months.
- Re-baselined project towards key milestones deliverables and developed a task monitoring system.
- Collaborated with the entire project team to revisit key objectives and create detailed roadmaps.
- Initiated weekly meeting to review project status, achievements and discuss impediments.
- Worked with quality assurance team to ensure that outstanding defects are aligned with planned releases.
- Established and maintained a communication protocol, aimed toward 95% team satisfaction rate in communication.
- Held Vendor accountable to pre-agreed deliverables.
- Worked with business to review projects impact, expectations, timelines, and vendor relationships.
- Conducted meetings with both the vendor and the security team to execute a comprehensive security audit.
- Organized a penetration testing of the application and hosting environment and addressed all critical and high vulnerability while creating a road map for low risk items

ERP Project Manager / Head, Project Management Office

April 2018 – September 2022

GEMS Consulting (Leading Microsoft ERP Implementation Partner in Nigeria)

PMO Functions

I was handpicked to lead the PMO, manage, support and co-ordinate the implementation of Microsoft ERP \$2million project portfolio handled by GEMS Consulting.

- Implemented project implementation strategy with document and reporting templates.
- Created Organizational Process Asset with project documents, including reporting and document templates
- Demonstrated ability to plan team and resource allocations across multiple projects.
- Created a global project plan that that monitored multiple projects and individual milestones.
- Managed projects that translate to increases in work efficiency, revenue, and competitive advantage.
- Built relationship with project stakeholders, defined their success criteria, and aligned with business objectives.
- Created and delivered project work plans and revised as appropriate to meet changing needs and requirements.

IT Project Manager, IT Unit Head (Network Operating Center)

December 2011 – March 2018

IHS TOWERS (World's 4th largest Telecoms Infrastructure Provider)

Project Manager Role in Enterprise IT infrastructure setup projects

- Managed the automation of multiple Telecom Towers Monitoring solutions,
- Managed the monitoring of IHS Towers' Data Center setup and all the underlying IT infrastructure.
- Lead a 24/7 on-site support team that support a 120 sitting capacity Network Operations Center (NOC)
- Ensured a maximum 30 minute ticket closure in line with stakeholders SLAs

- Achieved a 99.5% Remote Monitoring Solution (RMS) uptime while delivering 99% Site visibility to the NOC.
- Created roadmaps for information and communication technology (ICT) strategies, policies, and plans
- Developed, maintained, and defended budgets.
- Ensured prompt payment of vendor's invoices in line with budget and Service Level Agreement (SLA)
- Supervised an enterprise-wide document collaboration projects with access from anywhere and from any device

Integral Solutions (Microsoft ERP Implementation Partner in Nigeria)

August 2009 –November 2011

IT/ Microsoft ERP Consultant

- Met with end users to understand business requirements and scopes.
- Identified and analyzed business processes and work practices to understand current state (AS-IS).
- Identified and evaluated gaps vis-à-vis industry standards, system functionality and organizational behavior patterns.
- Researched workable solutions and implemented system test plans, which ensure immediate value.
- Documented business processes and got sign-off from process owners.
- Demonstrated capacity to train and assist clients on installed applications, systems, and application support.
- Ability to monitoring and maintenance of network, servers, databases, emails, and all IT infrastructures.
- Diagnose hardware and software problems and replace defective components.
- Account and role centered permission management for new hires and existing users.
- Implemented policies for account lock outs, terminated workers and data access.

Project Support Officer

October 2008 – March 2009

GIS Konsults, (ESRI Implementation Partner)

- Configured entire office network and installed printers and other peripherals.
- Installed SQL servers and configured GIS access to the database.
- Created user accounts and permission.
- Managed and supported users including after closing hours.
- Created a document archive for ESRI maps and other company intellectual property.

IT Sales Executive

March 2008 – September 2008

IPNX Wireless (Fixed Wireless Internet Provider)

- Cold calling customers to sell internet modems
- Went door to door to sell internet modem and demonstrate the speed of the modem
- Installed and configured internet modem for customers over the internet.
- Provided user support for customers.
- Troubleshoot internet connectivity issues.
- Built and maintained relationships with customers.